



## UK and international perspectives on telecommunications price deflators

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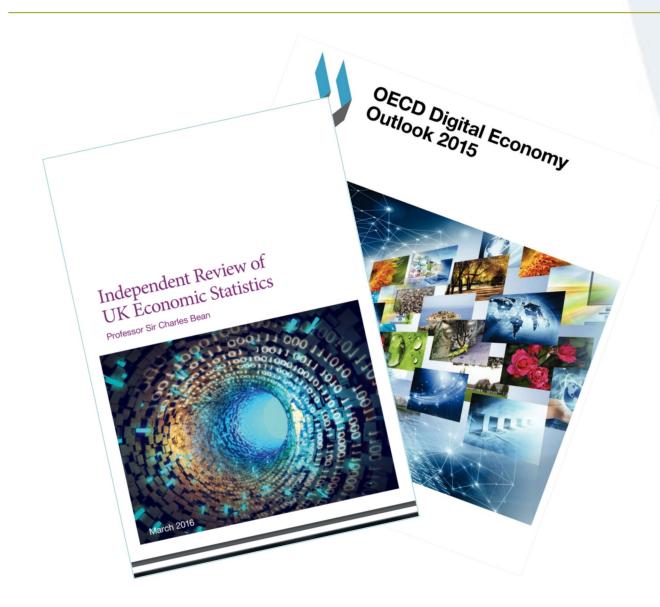
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# Developing Options: A Story of Volume and Revenue Weights

### Widespread Issue



"The great irony of the information age is that... we actually know less about the sources of value in the economy than we did fifty years ago."

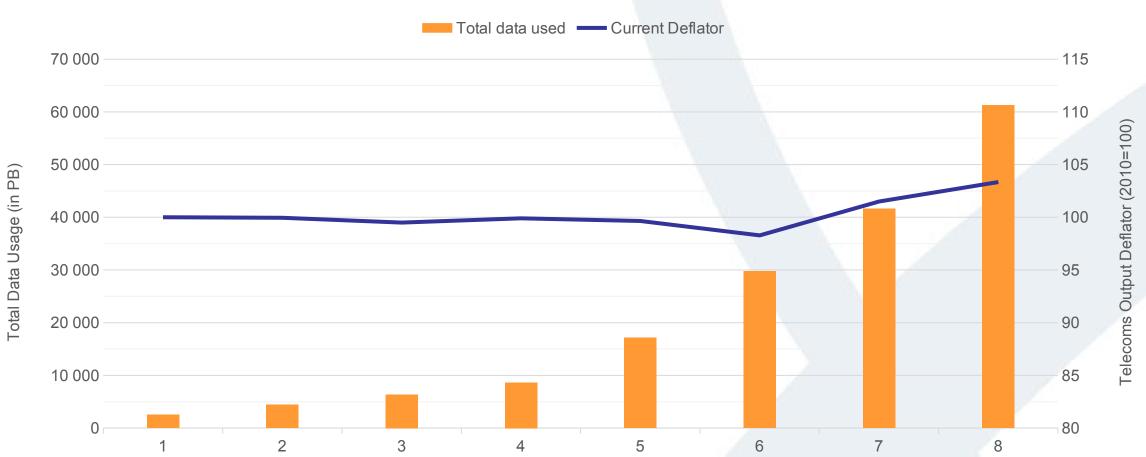
Brynjolfson & Mcafee (2014)

"Relatively flat prices fail to reflect the improving quality of communication services, based on vastly increasing volumes of data exchanged."

Bean (2016)

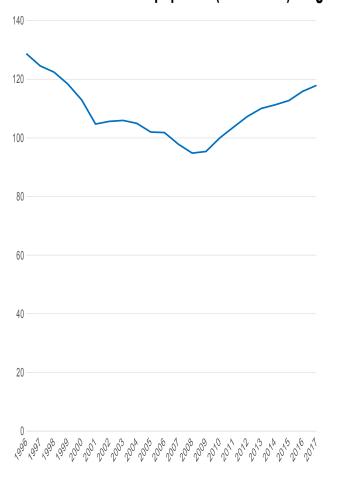
#### Specific UK concerns

#### Data Usage and Current Deflator



#### **Current Method: Combination of CPI and SPPI**

CPI Telecommunications Services and Equipment (2010 = 100)Weight in Deflator = 66%



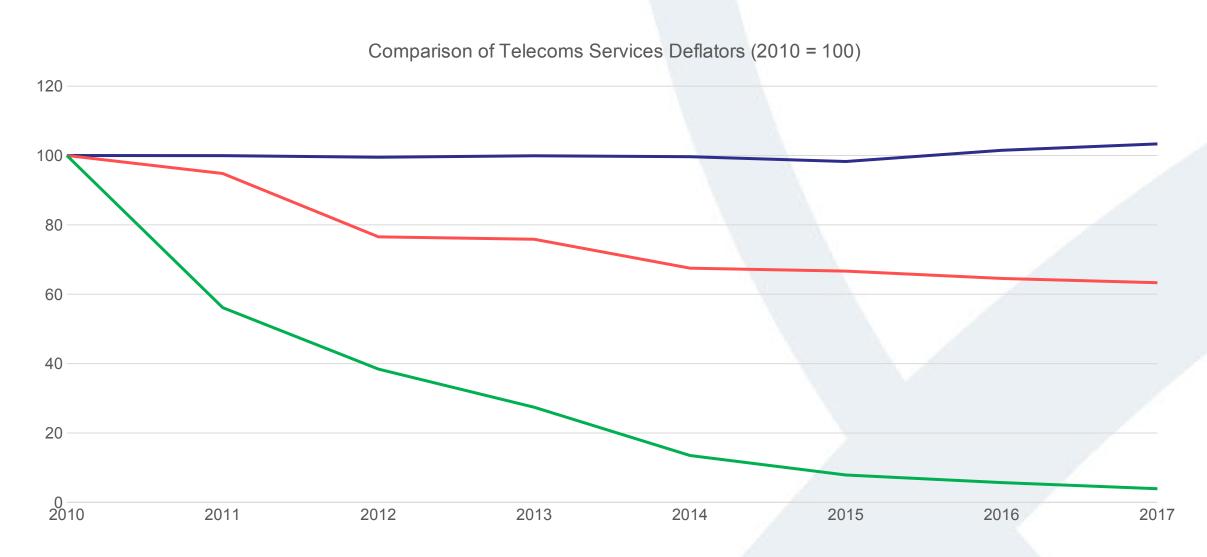
### SPPI Telecommunications Services (2010 = 100) Weight in Deflator = 34%



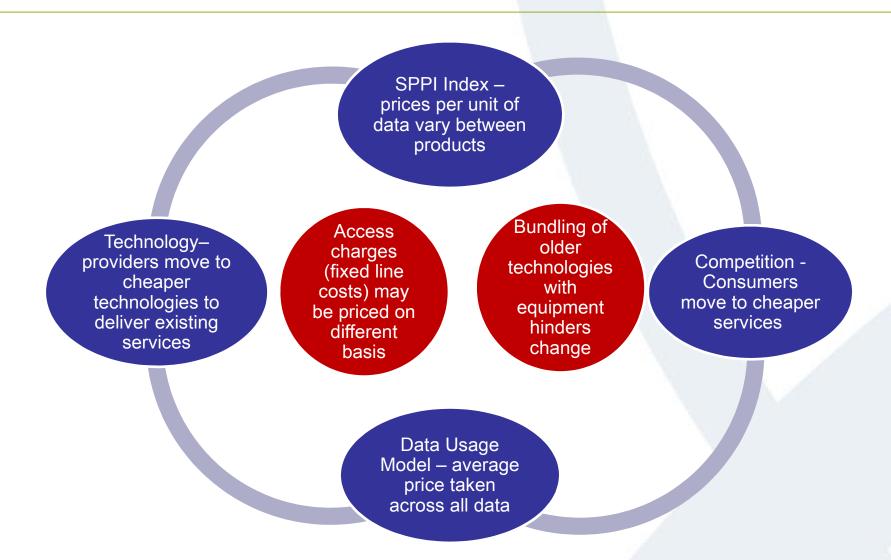
#### Initial work considered two options for improvements

- Abdirahman et al (2017) proposed two options to improve the deflator
- Option A Improved SPPI:
  - Dropping the CPI from the output deflator
  - Expanding the SPPI from a Business-to-Business to a Business-to-All index
  - Annual Chain Linking the SPPI
  - Adding Mobile and Broadband Data to SPPI
- Option B Data Usage Approach:
  - Regards all telecoms services as being essentially a bit-transport service
  - Converts all voice and text services to data bits. (480 kBytes per minute of calls and 140 bytes per text)
  - Constructs an aggregate unit value index for the cost of transporting bits of data

# There are substantial differences between the initial improvement options



#### Facing forward or back?







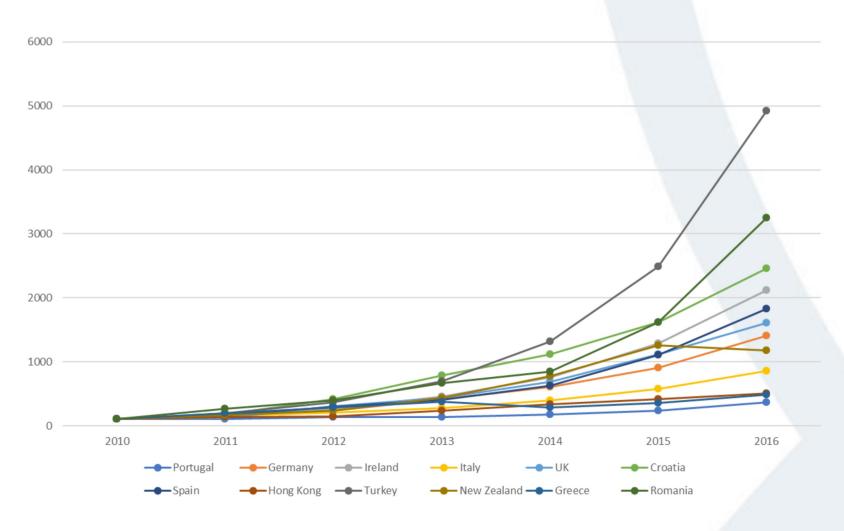
# An International Application of the Data Usage Approach

#### International Data Usage Price Indices

- Key Question: are the issues identified in the UK also experienced by other countries?
- Used data from the International Telecommunications Union we've constructed Data Usage (Option B) based price indices for 11 other countries:
  - Portugal
  - Germany
  - Ireland
  - Italy
  - New Zealand
  - Greece

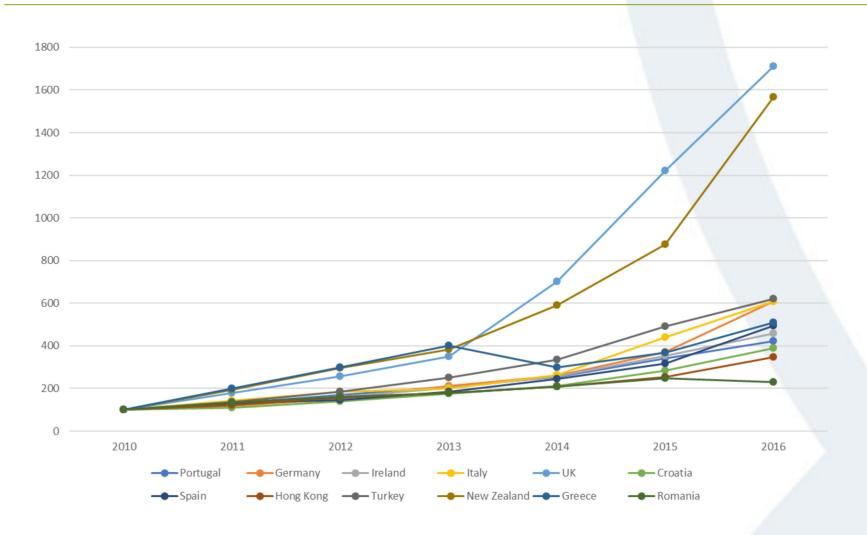
- Spain
- Hong Kong
- Croatia
- Turkey
- Romania

### **Mobile Data Traffic Index (2010 = 100)**



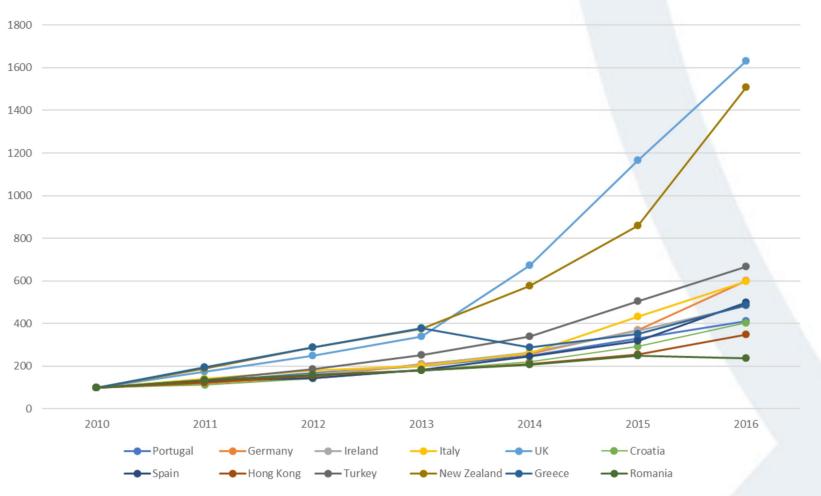
- Turkey, Romania and Croatia show the largest increases in mobile traffic
- New Zealand show a slight decline in 2016
- UK quite average.

### Fixed Line Data Traffic (2010 = 100)



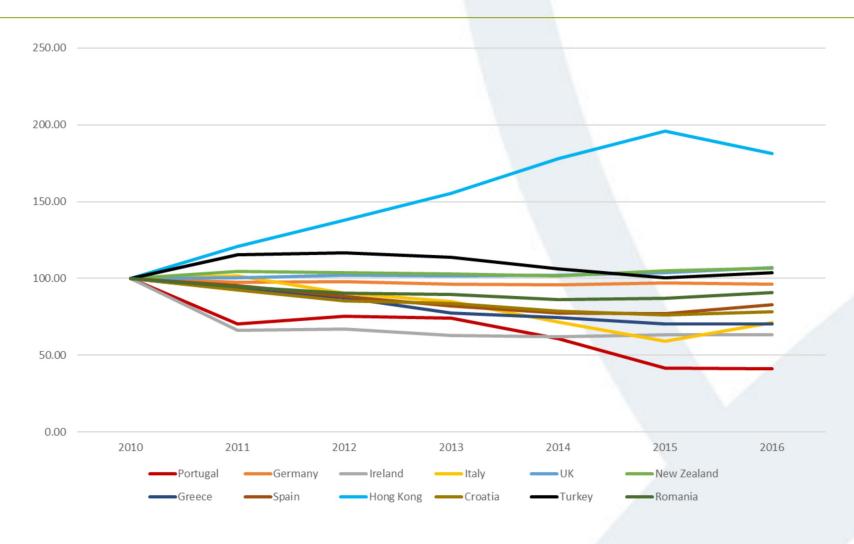
- Fixed Line data traffic still represents the largest share in total traffic
- UK and New Zealand show fastest growth (wifi preference over mobile contract data?)
- Romania exhibits slight decline in 2016 (suggesting replacement with mobile telephony).

### **Total Data Traffic Index (2010 = 100)**

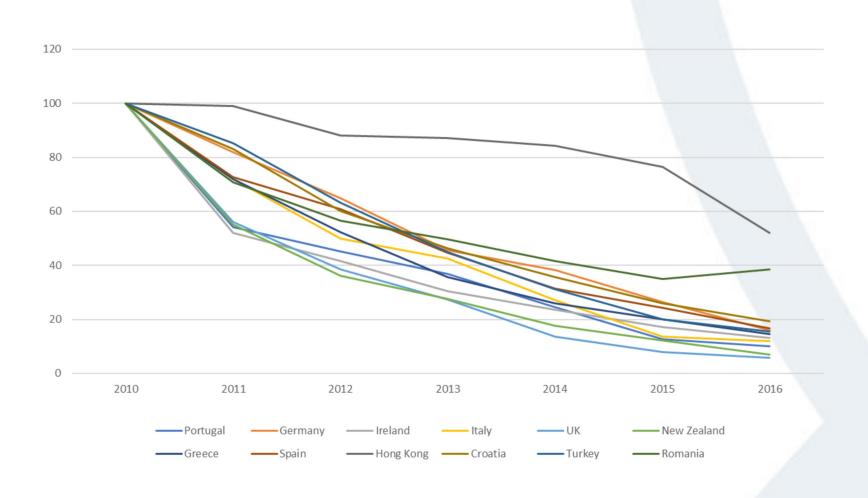


- The UK and New
  Zealand show the
  strongest total growth in
  data traffic
- Greece shows 25% decline between 2013 and 2014 before recovery.
- Even the countries with the lowest growth more than doubled data traffic in a 6 year period.

### **Total Revenue Indices (2010 = 100)**



### International Data Usage Price Indices (2010 = 100)



- The UK and New
   Zealand show the
   steepest unit price
   declines, driven by
   strongest total growth in
   data traffic
- Hong Kong an outlier, possibly driven by more advanced tech in 2010.
- General trend clear.





#### Refining the options

#### **Problems with Option A – Improved SPPI:**

#### **Fixed Line Access Charges**

- Are Fixed Line Access Charges (line rental, etc) a separate service or a cost component (e.g Network Rail charge in a train ticket?)
- Many operators only break down the revenue to meet regulatory requirements
- We have explored re-allocating the fixed line access charge revenues back to voice and data services

#### **Bundled Mobile Charges**

- Without a breakdown of bundled mobile charges into its different components (calls, texts, data), we use out-of-bundle revenue weights to estimate in-bundle revenues
- Assumes in-bundle and out-of-bundle usage follow the same pattern
- An alternative approach would be to use volume weights to break down the bundled revenues for mobile services

Option A.1: Fixed line access charges are broken down using revenue weights for fixed line voice and data services

Option A.2: Similar to A.1 but access charges broken down using volume weights for fixed line voice and data services

Option A.3: Same as A.2 for fixed-line. For mobiles, bundled revenues broken down using volume weights for mobile calls, texts and data

#### Options A1 & A2

Option A1: Revenue weights for breaking down fixed line access charges

Year	Calls	Data
2010	57%	43%
2011	50%	50%
2012	45%	55%
2013	42%	58%
2014	36%	64%
2015	31%	69%
2016	27%	73%
2017	23%	77%

Same as Option A (Improved SPPI) except <u>Fixed</u> <u>Line</u> Access charges broken down using <u>revenue</u> weights

This does not represent usage. Reported revenues by activity a result of accounting exercises to meet regulatory requirements

Option A2: Volume weights for breaking down fixed line access charges

Year	Calls	Data
2010	2.59%	97.41%
2011	1.26%	98.74%
2012	0.82%	99.18%
2013	0.53%	99.47%
2014	0.24%	99.76%
2015	0.12%	99.88%
2016	0.08%	99.92%
2017	0.04%	99.96%

Based on Option A but <u>Fixed Line</u> Access charges are broken down using <u>volume</u> weights, using Option B conversions into data to create weights.

Enables a break down of Fixed Line Access Charges based on the usage of the different services

#### **Option A3**

- This option is the same as A2, with the exception that bundled <u>mobile</u> charges are broken down using <u>volume weights</u>, as opposed to out-of-bundle revenue weights
- Out-of-bundle revenue weights are not appropriate to break down bundled revenue since usage patterns could differ within and outside the bundle
- In addition, as more data keeps getting added to mobile tariff bundles, this
  approach leads to an even greater bias in the resulting index
- A volume weighted approach would allow the bundled revenue to be broken down based on usage.

#### **Option A3 Impact on In-Bundle Revenue Estimates**

Table 3: Out of Bundle Mobile Revenues and Weights by Service Type

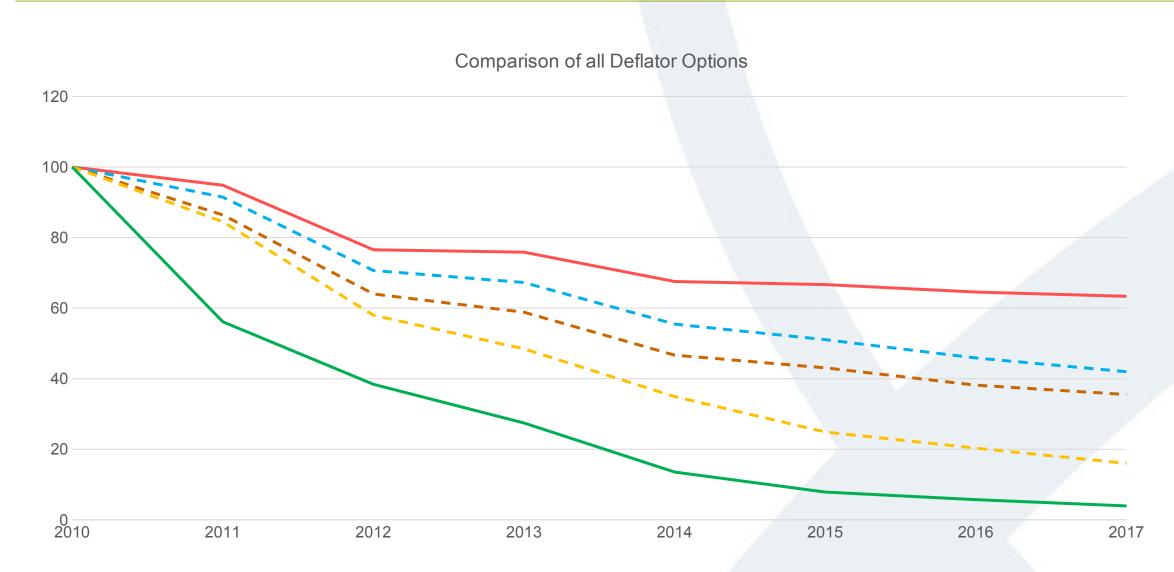
Out of Bundle	Revenues (£millions)			Weights		
	Calls	Texts	Data	Calls	Texts	Data
2010	4,181	2,578	1,731	49%	30%	20%
2011	4,863	2,573	2,247	50%	27%	23%
2012	3,670	2,420	2,506	43%	28%	29%
2013	3,213	1,807	2,651	42%	24%	35%
2014	2,878	1,298	2,734	42%	19%	40%
2015	2,352	773	1,758	48%	16%	36%
2016	1,996	713	1,772	45%	16%	40%
2017	1,644	642	1,731	41%	16%	43%

Table 4: Estimated Bundled Mobile Revenues and Weights by Service Type for Option A3

Estimated Bundle	Revenues (£millions)			Weights		
	Calls	Texts	Data	Calls	Texts	Data
2010	2,768	0.83	3,646	43%	0.01%	57%
2011	2,289	0.78	3,637	39%	0.01%	61%
2012	1,533	0.58	5,778	21%	0.01%	79%
2013	1,221	0.34	6,605	16%	0.00%	84%
2014	904	0.21	7,428	11%	0.00%	89%
2015	748	0.15	9,589	7%	0.00%	93%
2016	588	0.10	10,295	5%	0.00%	95%
2017	423	0.06	11,127	4%	0.00%	96%

- Using out-of bundle weights, OFCOM reports out of bundle revenue for the industry from texts of £640m in 2017
- However, applying the volume weights to break down the bundle, the estimated revenue for text messages is only £60k for the entire industry
- How far does this reflect real changes in behaviour?

## The more we make use of volume weights, the narrower the gap between the improved SPPI and the Data Usage Approach



#### **Conclusions**

- All options appear improvements over current methods
- We are testing options to decide which to recommend for inclusion in Blue Book 2020.
- Preliminary analysis suggests we now understand the difference between the Improved SPPI and the Data Usage Approach can mainly be explained through the use of volume and revenue weights
- Using volume weights in the Improved SPPI allows better representation of usage, but suggest that the implied revenues from traditional telecoms services are negligible
- This is something that we have to test with the industry further before making any recommendation for use in official statistics